Roxa Digital KYC Policy

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Effective date: 23 January, 2024

In order to comply with applicable regulations, Roxa Digital Ltd, may request certain information from its Users. Such information might include: name, date of birth, full address details including city, postal code, country, as well as w-mail address, a government issued ID document or any other personally identifiable information that might be needed from time to time.

Any information which we collect, is subject to our Privacy Policy. Such information will not be shared with any other 3rd parties without your consent or approval.

We have certain deposit limits for your Roxa voucher token account. The limits below are referenced in EUROS. For any other currency, the deposit limits shall be calculated as per the exchange rate applicable as at 1.1.24.

Roxa Digital Ltd hereby reserves the right to amend or round up or down the mentioned deposit limits at any time due to exchange rate fluctuations or at Our discretion.

Please reference the below tables in respect to Our deposit limits and the information that we will need to collect:

Account: Lite

Information collected: Title, Name & Surname, E-mail address, Country, Date of birth.

	Credit Card Deposit	Voucher/QR Code	Wire/SEPA Transfer
24 hour period	€100	€250	€250
30 day period	€100	€250	€250
By deposit	€100	€250	€250

Account: Basic

Information collected: Title, Name & Surname, E-mail address, Address including country, Telephone number, E-mail verification.

	Credit Card Deposit	Voucher/QR Code	Wire/SEPA Transfer
24 hour period	€250	€1000	€1000
30 day period	€250	€1000	€3000
By deposit	€250	€500	€1000

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Account: Basic+

Information collected: Title, Name & Surname, E-mail address, Address including country, Telephone number, E-mail verification

Additional requirement: Your 1st deposit needs to be done via Wire/ SEPA Transfer.

	Credit Card Deposit	Voucher/QR Code	Wire/SEPA Transfer
24 hour period	€500	€1000	€1000
30 day period	€500	€1000	€3000
By deposit	€500	€500	€1000

Account: Premium

Information collected: Title, Name & Surname, E-mail address, Address including country, Telephone number, E-mail verification

Additional requirements: Approval of your KYC documents by Us: Government issued ID document & Proof of address.

	Credit Card Deposit	Voucher/QR Code	Wire/SEPA Transfer
24 hour period	€1000	€1000	€3000
30 day period	€3000	€3000	€10000
By deposit	€1000	€1000	€3000

Account: VIP Bronze

Information collected: Title, Name & Surname, E-mail address, Address including country, Telephone number, E-mail verification.

Additional requirements:

- Approval of your KYC documents by Us: Government issued ID document & Proof of address;
- Must have made at least 1 deposit during the previous month

	Credit Card Deposit	Voucher/QR Code	Wire/SEPA Transfer
24 hour period	€2000	€1000	€3000
30 day period	€3000	€3000	€10000
By deposit	€1500	€1000	€3000

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Account: VIP Silver

Information collected: Title, Name & Surname, E-mail address, Address including country, Telephone number, E-mail verification;

Additional requirements:

• Must have made at least 1 deposit each month for 3 months, either in consecutive months or out of 4 months in total.

	Credit Card Deposit	Voucher/QR Code	Wire/SEPA Transfer
24 hour period	NA	NA	NA
30 day period	NA	NA	NA
By deposit	NA	NA	NA

Account: VIP Gold

Approval of your KYC documents by Us: Government issued ID document & Proof of address;

Additional requirements:

Must have made at least 1 deposit each month for 6 months, either in consecutive months or out of 8 months in total.

	Credit Card Deposit	Voucher/QR Code	Wire/SEPA Transfer
24 hour period	€5000	€10000	€10000
30 day period	€20000	€20000	€30000
By deposit	€1500	€1000	€10000